

## Frequently Asked Questions

What is the Good Grief Center? What is its mission and whom does it serve?

- The Good Grief Center for Bereavement Support (GGC), a community-based nonprofit organization, is the region's first and only center dedicated exclusively to bereavement support. Its service area spans Western Pennsylvania—as well as any part of the English-speaking world over the phone and through its website, [www.goodgriefcenter.com](http://www.goodgriefcenter.com).
- Its mission is to be a comprehensive bereavement resource and referral center that builds a more compassionate community through grief awareness, education, support and hope; creating a safe place where all who have experienced the pain of death may come to work through loss and learn to manage grief.
- GGC supports individuals and families as they work through the grieving process by providing free services that include compassionate listening, education, a lending library of grief-related materials, and referrals to community resources. Services are available in person and by phone.
- The cornerstone of GGC is confidential “**peer support**,” where staff and trained volunteers—most of whom have experienced grief themselves—serve as educators, listeners, advocates and coaches while offering empathetic understanding and a healing presence to grieving individuals and families.

What is Ursuline Senior Services? What is its mission and whom does it serve?

Why are these two organizations merging? Are their services compatible?

- Both organizations understand the importance of collaboration which gives non-profits the ability to serve more people. (and more as mentioned in Ron's email)
- GGC services are available to people of all ages. However, it fully understands that as people age they experience more losses.
- Bereavement support is now an additional key service that USS may offer to their clients. It is a compliment to their existing programming and a natural match for the population that they serve.

How will this impact services currently provided by either organization?

- GGC sees this merger strengthening its ability to serve the community. Services will continue to be of the highest quality and will grow to reach even more people.

Is there a danger this merger will negatively impact either organizations' ability to provide these services?

- GGC is excited about the merger and does not foresee any negative impact occurring.

Will this result in a name change for either or both organizations?

- GGC will keep its name and will proudly add "A program (?) of Ursuline Senior Services.

Will this result in an expansion of services?

- A heightened awareness in the community of both organizations may result in the need to serve more clients. GGC has always had a process of evaluating services and programs to meet the needs of their clients and that will continue. Thoughtful consideration will be given to any expansion of programs in order to ensure that each organization continues to provide the highest quality of service to the community.

What impact will this have on the management structure of these organizations?

- Anthony Turo will assume the role of GGC's Executive Director and will continue to operate from his USS office. A Program Director and Program Manager will be on site at GGC.
- If we need to talk about the board – we could say USS will become GGC's governing board and 3-4 (whatever #) GGC Board of Directors will join USS's board.

Will either or both organizations move from their current locations?

- Both organizations will continue to operate from their respective locations.

How do I contact either organization?

Good Grief Center for Bereavement Support

2717 Murray Avenue

Pittsburgh, PA 15217

412.224.4700 or 1.888.GRIEF.88

Fax 412.224.4717

[support@goodgriefcenter.com](mailto:support@goodgriefcenter.com)

How do I find out more about Ursuline Senior Services and/the Good Grief Center?

Phone GGC at 412.224.4700 or 1.888.GRIEF.88

Email GGC at [support@goodgriefcenter.com](mailto:support@goodgriefcenter.com)

Visit GGC at [www.goodgriefcenter.com](http://www.goodgriefcenter.com)

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